

SAFETY GUIDELINES

INTENDED USE

The intended use of this Pride Mobility Products scooter is to provide mobility assistance to persons who have the capacity to operate a motorized mobility product for recreational use.

NOTE: *This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.*

NOTE: *This product is compliant with WEEE, RoHS, and REACH directives and requirements.*

NOTE: *This product meets IPX4 classification (IEC 60529).*

NOTE: *The scooter and its components are not made with natural rubber latex. Consult with the manufacturer regarding any after-market accessories.*

NOTE: *This product is not a medical product and is not intended to assist, treat, diagnose or alleviate any medical condition or disability.*

Language Usage

This owner's manual is intended for distribution in all English-speaking countries where our scooters are sold. We have chosen to compose this manual using language and spellings common to the USA. Since we recognize that not all English-speaking countries use the same words or spellings, please refer to the following chart for some common word variations that may be encountered throughout this manual.

USA	Variation	USA	Variation	USA	Variation
asphalt	tarmac	backward(s)	rearward(s)	center	centre
sidewalk	pavement	authorized	authorised	curb	kerb
path	footpath	counterclockwise	anticlockwise	trunk	boot
path	bridleway	tire	tyre	wrench	spanner
yard	grounds	cord	lead	color	colour
turn signal	turn indicator	pocketbook	handbag	labor	labour
meter	metre	elevator	lift		

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SAFETY GUIDELINES



WARNING! An authorized Dealer or qualified technician must perform the initial setup of this scooter and must perform all of the procedures in this manual.

The symbols below are used throughout this owner's manual and on the scooter to identify warnings and important information. It is very important for you to read them and understand them completely.



WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.



MANDATORY! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.



PROHIBITED! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.



CALIFORNIA PROPOSITION 65 WARNING! This product may contain substances which are known to the state of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

INTRODUCTION

SAFETY

The scooter you have purchased combines state-of-the-art components with **safety**, comfort, and styling in mind. We are confident that these design features will provide you with the conveniences you expect during your daily activities. Once you understand how to **safely** operate and care for your scooter, it should give you years of trouble free operation and service.

Read and follow all instructions, warnings, and notes in this manual before attempting to operate your scooter for the first time. You must also read all instructions, warnings, and notes contained in any supplemental instructional booklets before initial operation. Your **safety** depends upon you using good judgment.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorized Dealer. **Failure to follow the instructions in this manual and those located on your scooter can lead to personal injury and/or damage to the scooter, including voiding the warranty.**

PURCHASER'S AGREEMENT

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields, or other safety features of this product; fail, refuse, or neglect to install any retrofit kits from time to time provided to enhance or preserve the safe use of this product.

SHIPPING AND DELIVERY

Before using your scooter, make sure your delivery is complete as some components may be individually packaged. If you do not receive a complete delivery, please contact your authorized Dealer immediately. Where damage has occurred during transport, either to the packaging or content, please contact the delivery company responsible.

NOTE: If you ever lose or misplace your copy of this manual, contact us and we will be glad to send you a new one immediately.

I. SAFETY

PRODUCT SAFETY SYMBOLS

The symbols below are used on the scooter to identify warnings, mandatory actions, and prohibited actions. It is very important for you to read and understand them completely.

NOTE: *There are more warnings identified and explained in the Consumer Safety Guide that is included with your scooter. Please become familiar with all the warnings and safety information found in the Consumer Safety Guide and refer to this resource often.*



Read and follow the information in this owner’s manual.



Scooter information label



Fully charge batteries before operating.

Remove key from an unattended scooter.



Does not meet ISO 7176-19 standards for occupied transport in a motor vehicle. When travelling in a motor vehicle, do not sit in your scooter.



Manufactured in

I. SAFETY

GENERAL



MANDATORY! Do not operate your new scooter for the first time without completely reading and understanding this owner's manual.

Your scooter is a state-of-the-art, life-enhancement product designed to increase mobility. We provide an extensive variety of products to best fit the individual needs of the scooter user. Please be aware that the final selection and purchasing decision regarding the type of scooter to be used is the responsibility of the scooter user, who is capable of making such a decision.

WARNING! The i-Go™ is not intended for use by persons who cannot support themselves in an upright position.



WARNING! Prior to operating your scooter, familiarize yourself with the location and use of controls, including the tiller for steering and the throttle for accelerating. During operation, keep both hands on the tiller at all times to assure safe operation of the scooter. Failure to release the throttle when stopping the scooter can result in collision with people or objects which may result in property damage, personal injury or death.

The following are precautions, tips, and other safety considerations intended to help you become accustomed to operating your scooter safely. While we recognize that scooter users will frequently develop skills to manage daily activities that may differ from those illustrated in this manual, it is imperative that all safety guidelines in this manual be followed to ensure user safety. Failure to follow the safety notices in this and other manufacturer-supplied manuals and those located on your scooter can lead to personal injury and/or damage to the scooter, and may result in voiding the product warranty.

PRE-RIDE SAFETY CHECK

Get to know the feel of your scooter and its capabilities. We recommend that you perform a safety check before each use to make sure your scooter operates smoothly and safely.

Perform the following inspections prior to using your scooter:

- Check the condition of the tires. If applicable, make sure they are properly inflated and not damaged or excessively worn.
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all harness connections. Make sure they are secured properly.
- Check the brakes to ensure they operate properly.
- Check the battery condition meter to ensure the batteries are fully charged.
- Ensure the manual freewheel lever is in drive mode before sitting on the scooter.



WARNING! Ensure the seat is fully raised and secured in driving position prior to sitting on your scooter. Failure to do so may result in property damage and/or personal injury.

If you discover a problem, contact your authorized Dealer for assistance. Please refer to the Contact Information insert in your Owner's Package.

Braking Information

Scooters are equipped with two powerful brake systems—regenerative and disc park brake. Regenerative braking uses electricity to rapidly slow the scooter to a neutral state. Disc park braking activates mechanically after regenerative braking slows the vehicle to near stop, or when power is removed from the system for any reason.

Unless equipped with a specialty product, the speed of your scooter is controlled by a throttle control lever. When the throttle control lever is moved from the center (neutral) position, an electronic signal is sent to the braking system. The signal causes the electromagnetic brakes to release, allowing the vehicle to move. The more pressure applied to the throttle control lever, the faster the vehicle will move up to a preset maximum speed. When the throttle control lever is released back to the center (neutral) position, the electronic signal is reversed and the electromagnetic brakes engage, allowing the scooter to decelerate to a stop.

II. YOUR SCOOTER

TILLER CONSOLE

The tiller console houses all controls needed to drive your scooter, including the battery condition meter and throttle. See figure 1.



PROHIBITED! Do not expose the tiller console to moisture. In the event that the tiller console does become exposed to moisture, do not attempt to operate your scooter until the tiller console has dried thoroughly.

IDENTIFICATION KEY

- | | |
|----------------------------|-----------------|
| 1. Mirror and Mirror Plug | 5. Key Switch |
| 2. HI-Low Switch | 6. Throttle |
| 3. Battery Condition Meter | 7. USB Charger |
| 4. Horn | 8. Light Switch |

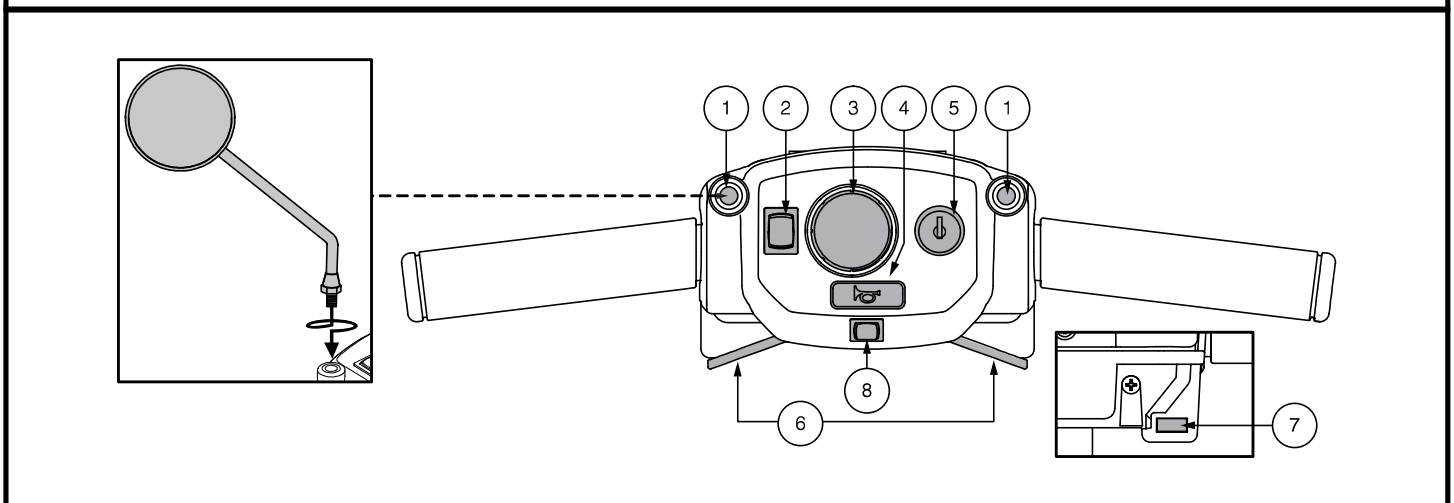


Figure 1. Tiller Console

NOTE: Before initial use, the battery must be activated. For activation instructions, see III “Batteries and Charging”/IV “Operation.”

Key Switch

- Insert the key into the key switch and turn it clockwise to power up (turn on) your scooter.
- Turn the key counterclockwise to power down (turn off) your scooter.

Throttle Control Lever

This lever allows you to control the forward speed and the reverse speed of your scooter.

To use throttle control lever:

- To move **Forward**, use your right thumb to push the right side of the throttle control lever.
- To move **Rearward**, use your left thumb to push the left side of the throttle control lever.

Lights Switch

This switch controls your scooter’s lighting system.

- Toggle the switch forward to turn on the lighting system.
- Toggle the switch rearward to turn off the lighting system.

II. YOUR SCOOTER

Hi-Low Switch

This switch toggles the scooter's speed between Hi and Low. Toggle the switch forward (Hi) to achieve the maximum preprogrammed speed for the scooter. Toggle the switch rearward (Low) to achieve half the maximum preprogrammed speed of the scooter.

Battery Condition Meter

When the key switch is engaged to power up your scooter, this meter indicates the approximate battery voltage strength on your tiller display. For further information on battery charging, see III. "Batteries and Charging."

Drivetrain Assembly

The drivetrain assembly is an electromechanical unit that converts electrical energy from your scooter's batteries into the controlled mechanical energy that drives the scooter's wheels.

Battery Pack

Your scooter is equipped with an innovative easy-to-remove Lithium-Ion battery pack. Refer to III. "Batteries and Charging" for battery pack replacement instructions. See figures 2 and 3.

Main Circuit Breaker (Reset Button)

When the voltage in your scooter's batteries becomes low or the scooter is heavily strained because of excessive loads or steep inclines, the main circuit breaker may trip to protect the motor and electronics from damage. See figure 3.

- The main circuit breaker reset button pops out when the breaker trips.
- When the breaker trips, the entire electrical system of your scooter shuts down.
- Turn key switch off.
- Allow a minute or two for your scooter's electronics to "rest."
- Push in the reset button towards the rear of the scooter to reset the main circuit breaker.
- If the main circuit breaker trips frequently, you may need to charge your batteries more often.
- If the main circuit breaker trips repeatedly, see your authorized Dealer for service.

IDENTIFICATION KEY

1. XLR Connector
2. Battery Connector
3. LED Charge Display Button
4. LED Charge Display

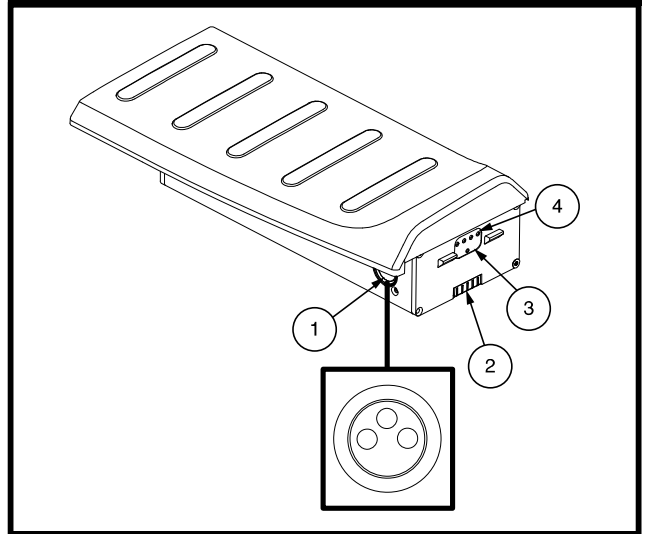


Figure 2. Battery Pack

IDENTIFICATION KEY

1. Circuit Breaker
2. Battery Pack
3. XLR Port

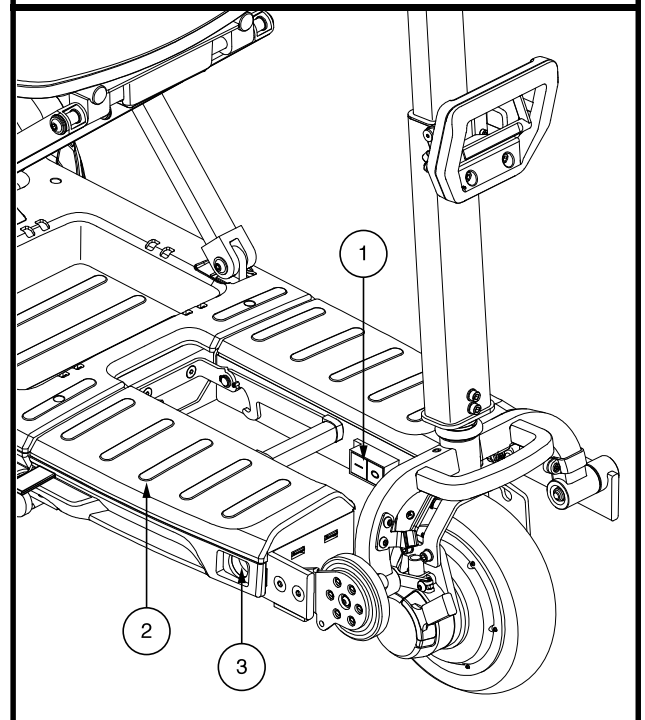


Figure 3. Main Circuit Breaker

II. YOUR SCOOTER

Charger Power Cord Receptacle

The 3-pin end of the charger power cord plugs into this receptacle. See figure 4.

Off-Board Battery Charger

The off-board battery charger, when plugged into the charger power cord receptacle and a standard electrical outlet, charges the scooter's batteries. See figure 4.

Manual Freewheel Lever

Whenever you need or want to push your scooter for short distances, you can put it in freewheel mode.

1. Remove the key from switch.
2. Push circuit breaker button towards front of scooter.
3. Locate the manual freewheel lever near the front wheel. See figure 5.
4. Push downward on the manual freewheel lever to disable the drive system and the brake system. You may now push your scooter.
5. Pull the manual freewheel lever upward to reengage the drive and the brake systems; this takes your scooter out of freewheel mode.

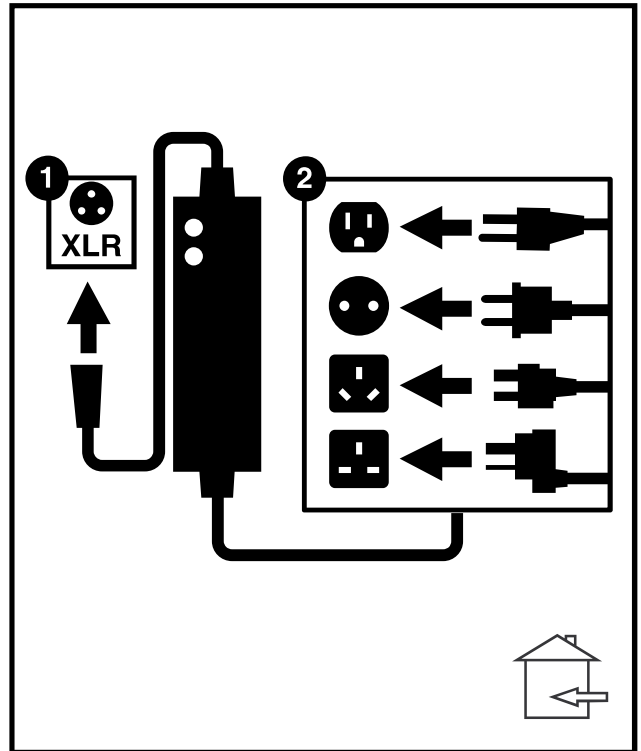


Figure 4. Off-board Battery Charger

WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Ensure the key is removed from the key switch.
- Stand to the side of the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this.
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

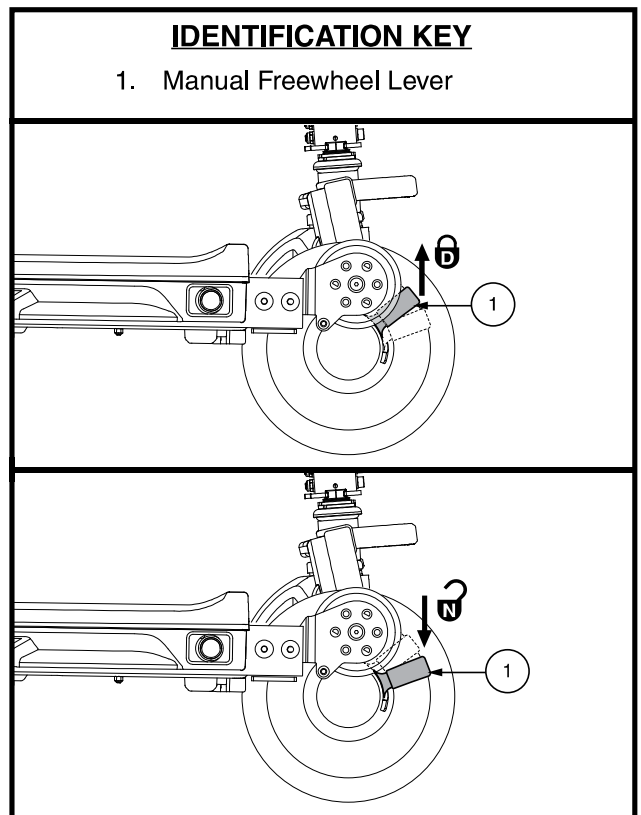


Figure 5. Freewheel Lever

III. BATTERIES AND CHARGING

BATTERIES AND CHARGING

Your scooter requires one Lithium-Ion battery box that is sealed and maintenance-free. It is recharged by the supplied offboard charging system.

- Charge your scooter's battery prior to using it for the first time. Fully charge your scooter's battery using the charger supplied with the scooter. Plug the charger into your scooter first and then plug the charger into electrical an outlet.
- Keep the battery fully charged to keep your scooter running smoothly.

READING YOUR BATTERY VOLTAGE

DOT MATRIX VOLTMETER

The LED display that is part of the battery condition meter on the tiller console indicates the approximate remaining percentage of your battery charge. At full charge, the icon will read FL, indicating a fully charged battery. With continued use, the LED display will display decreasing numbers as your charge drains. Once the LED display reaches 10% battery life, it will read LO, and an immediate recharge is necessary. **See figure 6 (1a).** To ensure the highest accuracy, the battery condition meter should be checked while operating your scooter at full speed on a dry, level surface.

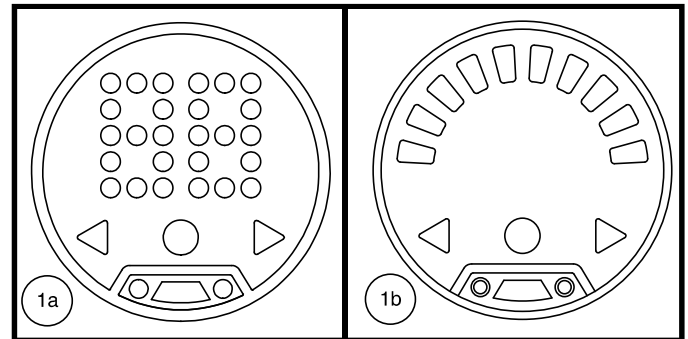


Figure 6. Battery Condition Meter

AMBIENT VOLTMETER

The battery condition meter on the tiller console indicates the approximate strength of your batteries using a color code. From right to left on the meter, green indicates fully charged batteries, yellow a draining charge, and red indicates that an immediate recharge is necessary. **See figure 6 (1b).** To ensure the highest accuracy, the battery condition meter should be checked while operating your scooter at full speed on a dry, level surface.

NOTE: Scooters are equipped with an ambient light sensing battery condition meter that automatically adjust brightness based on environment lighting.

CHARGING YOUR BATTERY



PROHIBITED! Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access.



PROHIBITED! Never use an extension cord to plug in your battery charger. Plug the charger directly into a properly wired standard electrical outlet.



PROHIBITED! Do not allow unsupervised children to play near the scooter while the battery is charging. We recommend that you do not charge the battery while the scooter is occupied.



MANDATORY! Read the battery charging instructions in this manual and in the manual supplied with the battery charger before charging the battery.



WARNING! Explosive gases may be generated while charging the battery. Keep the scooter and battery charger away from sources of ignition such as flames or sparks and provide adequate ventilation when charging the battery.

WARNING! You must recharge your scooter's battery with the supplied offboard charger. Do not use another battery charger.



WARNING! Inspect the battery charger, wiring, and connectors for damage before each use. Contact your authorized Dealer if damage is found or suspected to be damaged.

WARNING! Do not attempt to open the battery charger case. If the battery charger does not appear to be working correctly, contact your authorized Dealer.

III. BATTERIES AND CHARGING

WARNING! If the battery charger is equipped with cooling slots, then do not attempt to insert objects through these slots.



WARNING! Be aware that the battery charger case may become hot during charging. Avoid skin contact and do not place on surfaces that may be affected by heat.

WARNING! Do not attempt to operate your scooter with depleted batteries, as you may become stranded.



WARNING! Battery chargers are not suitable to be used by children.



WARNING! If your battery charger has not been tested and approved for outdoor use, then do not expose it to adverse or extreme weather conditions. If the battery charger is exposed to adverse or extreme weather conditions, then it must be allowed to adjust to the difference in environmental conditions before use indoors. Refer to the manual supplied with the battery charger for more information.

Follow the easy steps in figure 7 to charge your batteries safely:

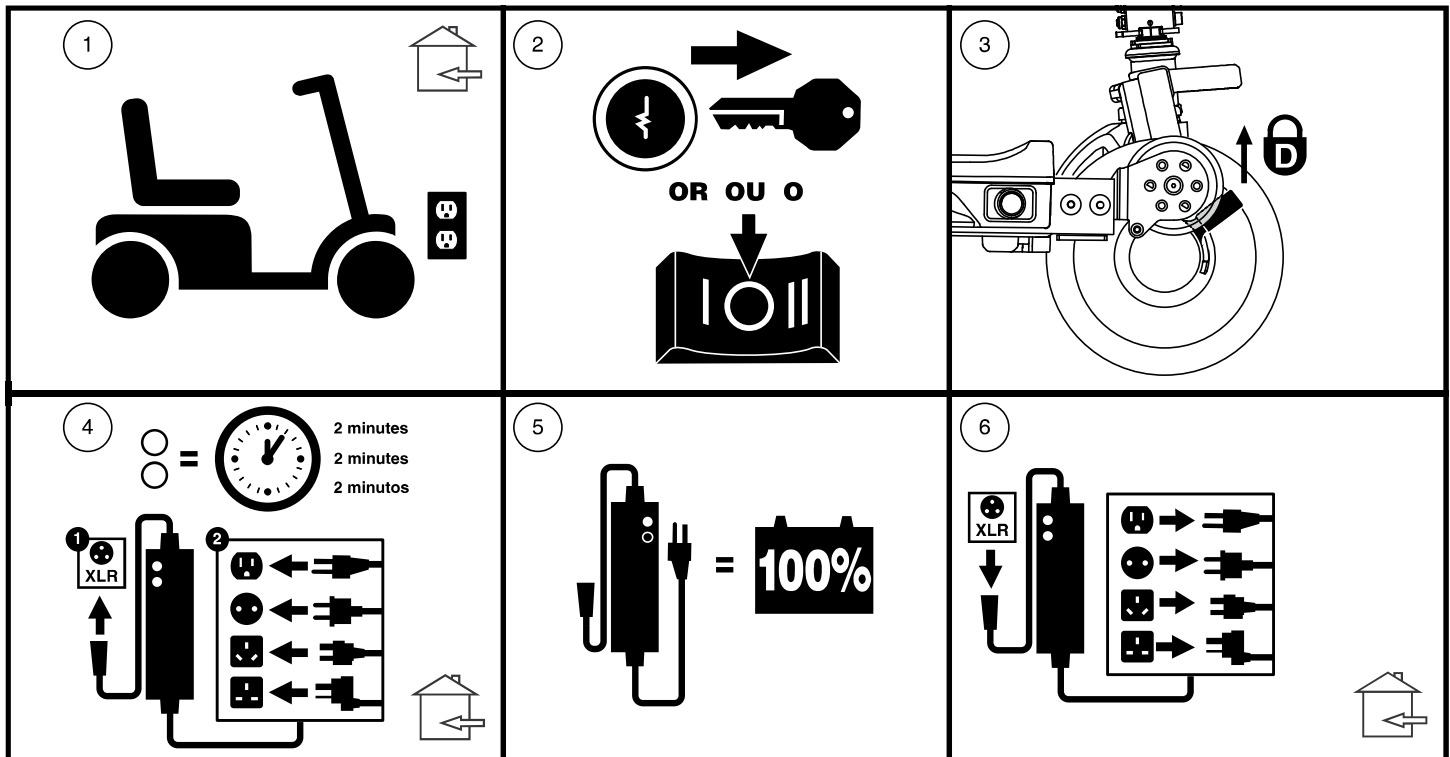


Figure 7. Battery Charging Procedures Diagram

To safely charge your Lithium-Ion battery:

1. Place your scooter next to an electrical outlet. See figure 8.
2. Remove the key.
3. Ensure that the scooter is in drive mode. See figure 5.
4. Connect the supplied 3-pin XLR Lithium-Ion charger into the 3-pin charging port on the scooter.
5. Plug the charger power cord into the wall electrical outlet. See figure 8.
6. Wait two (2) minutes. Two (2) red LED lights on the charger signify that charging has begun.
7. The batteries are fully charged when the LED on the battery charger is green.

NOTE: If the steps above were not performed in the correct order, unplug the charger cord from both the wall electrical outlet and the scooter, wait one (1) minute, and then repeat the steps above in the order shown.

8. Unplug the battery charger from the scooter and electrical outlet.

III. BATTERIES AND CHARGING



WARNING! Do not touch hot surface. Persons who have sensitivity challenges must take additional precautions to prevent touching hot surfaces of the charger.



WARNING! The battery charger may have indicator lights that illuminate under certain conditions. Refer to the operating instructions supplied with the charger for a complete explanation of these indicators.

NOTE: *There is a charger inhibit function on your scooter. The scooter will not run and the battery condition meter will not operate while the battery is charging (when the battery pack is being charged on the scooter).*

FREQUENTLY ASKED QUESTIONS

How does the charger work?

Refer to the manual supplied with the battery charger for charging instructions.

Can I use a different charger?

No. Any charging method using any other charger than the one supplied with your scooter is especially prohibited.

What if my scooter's battery will not charge?

- Ensure that the 3-pin XLR charger is plugged into the 3-pin charging port on the scooter first. Then plug the power cord into the wall electrical outlet.
- If equipped, ensure that the fuse on the battery is in working condition.
- Ensure both ends of the charger power cord are inserted fully.
- Ensure the charge LED, located on the charger, is operating as indicated in the charger manual.

How often must I charge the battery?

Two major factors must be considered when deciding how often to charge your scooter's battery:

- All day use on a daily basis.
- Infrequent or sporadic use.

With these considerations in mind, you can determine how often and for how long you should charge your scooter's batteries. You may encounter some problems if you do not charge your battery often enough and if you do not charge them on a regular basis. Following the guidelines below will provide safe and reliable battery operation and charging.

- If you use your scooter daily, charge its battery as soon as you finish using it for the day.
- If you use your scooter once a week or less, charge its battery at least once a week.
- Never store your scooter with a fully discharged battery.

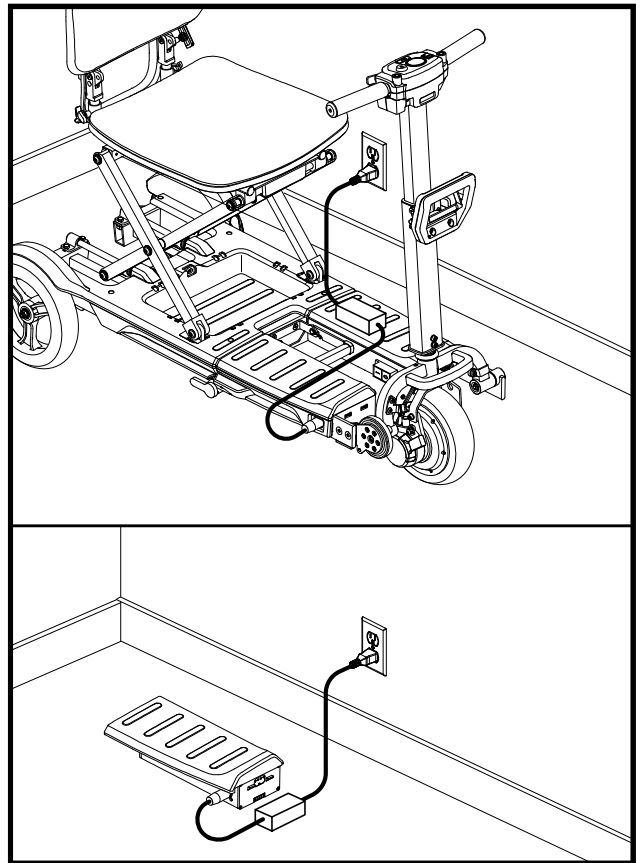


Figure 8. Battery Charging

III. BATTERIES AND CHARGING

NOTE: *Keep your battery fully charged and avoid deeply discharging your battery. Refer to the manual supplied with the battery charger for charging instructions.*

NOTE: *Your scooter's battery should only be charged at room temperature. Avoid charging the battery in extreme temperature environments such as hot cars, windowsills, hot or cold garages. Avoid heat-generating environments. Refer to the manual supplied with the battery charger for charging instructions.*

How can I ensure maximum battery life?

Lithium-Ion batteries perform best with short or interval charging and partial discharges. Protect your scooter and battery from extreme heat or cold. A battery that is regularly and deeply discharged, infrequently charged, stored in extreme temperatures, or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life. The following are temperature suggestions for operation, storage, and charging of your Lithium-Ion battery.

NOTE: *The useful life of a battery is quite often a reflection of the care it receives.*

Recommended operational temperature range:

- 14°F/-10°C to 122°F/50°C (optimal range is 59°F/15°C to 77°F/25°C)

Recommended storage temperature range:

- 14°F/-10°C to 77°F/25°C (optimal range is 59°F/15°C to 77°F/25°C)

Recommended charging temperature range:

- 32°F/0°C to 104°F/40°C (optimal temperature is 68°F/20°C)

NOTE: *To extend battery life, always turn off the scooter and remove the key when not in use.*

How can I get maximum range or distance per charge?

Rarely will you have ideal driving conditions—smooth, flat, hard driving surfaces with no wind or curves. Often, you will face hills, sidewalk cracks, uneven and loosely packed surfaces, curves, and wind, all of which affect the distance or running time per battery charge. Below are a few suggestions for obtaining the maximum range per battery charge:

- Lithium-Ion batteries perform best with short or interval charging and partial discharges.
- Plan your route ahead to avoid as many hills, cracked, broken, or soft surfaces as possible.
- Limit your baggage weight to essential items.
- Try to maintain an even speed while your scooter is in motion.
- Avoid stop-and-go driving.
- If storing your battery for more than thirty (30) days, we recommend charging your battery once per month to improve battery performance and battery life. Follow the charging instruction as recommended in the manual supplied with the battery charger.
- Make sure all harness connections are secured properly.
- Operating your scooter at a reduced speed will improve range.

What type and size of battery should I use?

Your scooter requires one Lithium-Ion battery box. Refer to the product specification insert supplied with your owner's manual in the owner's package.



WARNING! Corrosive chemicals are contained in batteries. Replace an original Lithium-Ion battery box with an approved replacement Lithium-Ion battery box to reduce the risk of leakage or explosive conditions.

NOTE: *Sealed battery boxes are not serviceable.*

III. BATTERIES AND CHARGING

Why do my new batteries seem weak?

Lithium-Ion batteries employ a different chemical technology than that used in car batteries, nickel-cadmium batteries (nicads), and other common battery types. Lithium-Ion batteries are specifically designed to provide power, drain down their charge, and then accept a relatively quick recharge.

We work closely with our battery manufacturer to provide batteries that best suit your scooter's specific electrical demands. During shipping, the batteries may encounter temperature extremes that can influence their initial performance. Heat diminishes the charge on the battery; cold slows the available power and extends the time needed to recharge the battery.

It may take a few days for the temperature of your scooter's battery to stabilize and adjust to their new room or ambient temperature. More importantly, it takes a few charging cycles (partial draining followed by full recharging) to establish the critical chemical balance that is essential to a Lithium-Ion battery's peak performance and long life.

Follow these steps to properly break in your scooter's new battery for maximum efficiency and service life:

1. Lithium-Ion batteries perform best with short or interval charging and partial discharges.
2. Operate your new scooter in familiar and safe areas. Drive slowly at first, and do not travel too far from your home or familiar surroundings until you have become accustomed to your scooter's controls, then fully recharge the battery.
3. After four or five charging cycles, the battery is able to receive a charge of 100% of peak performance level and are able to last for an extended period of time.

NOTE: Sealed batteries are not serviceable. Do not remove the caps.

What about public transportation?

Your i-Go Lithium-Ion battery has been tested and complies with United Nations Transport Regulations standard UN38.3 and conforms to 49 CFR 175.10(a)(17).

What about air travel?

Lithium-Ion batteries are made in a variety of sizes and ratings for different uses. Not all Lithium-Ion batteries are rated for air travel. Your scooter is labeled to indicate if the batteries are tested and comply with United Nations Transport Regulation standard UN38.3. Refer to the battery box of your scooter to determine if the battery is rated for air travel. Transport of the item on commercial aircraft is subject to federal regulations and airline policy. We suggest you contact the carrier's ticket counter in advance to determine that carrier's specific requirements, and to ensure your scooter and its battery are permitted.

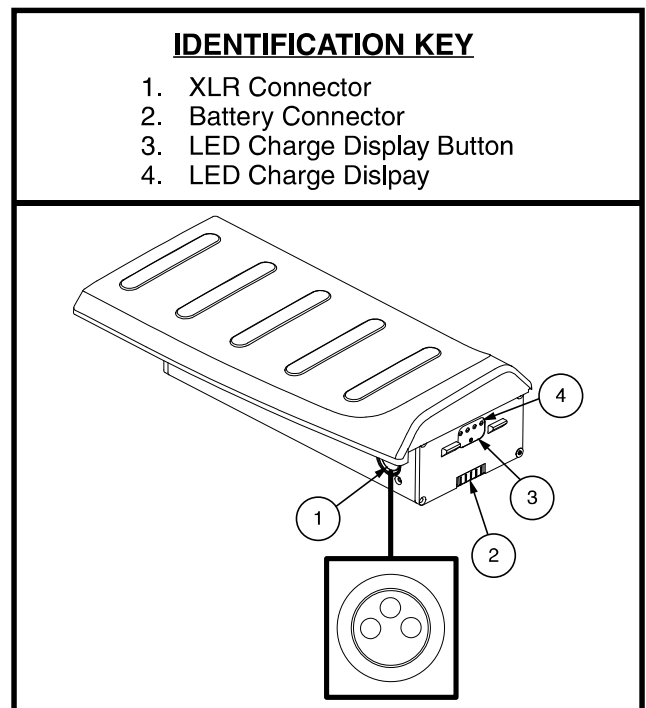


Figure 9. Battery Pack Replacement

III. BATTERIES AND CHARGING



Indicates that the battery in your scooter has been tested and complies with United Nations Transport Regulations standard UN38.3. We suggest you contact the carrier's ticket counter in advance to determine that carrier's specific requirements, and to ensure your scooter and its battery are permitted.



Indicates that the battery in your scooter exceeds the maximum allowable Watt-hour requirement for air travel.

How do I change the battery in my scooter?



MANDATORY! All i-Go batteries must be purchased from an authorized Dealer. The battery pack must not be opened.

WARNING! Contact your Dealer if you have any questions regarding the battery in your scooter.



WARNING! Do not replace the battery while the scooter is occupied.

WARNING! Do not pull on electrical lead wires directly to detach them from the scooter. Always grasp the connector itself when disconnecting the lead to prevent wire damage.

To remove/install the battery pack, see figure 10:

1. Ensure the manual freewheel lever is in drive mode. See figure 5.
2. Ensure the key switch is switched to off. See figure 1.
3. Push breaker toward front of scooter. See figure 3.
4. Pull the battery release strap and lift the battery up and off the scooter.

NOTE: Ensure the battery strap is kept outside the battery compartment when installing or replacing the battery.

5. Align the tabs on the new battery with the alignment holes. See figure 10.
6. Press down on the battery pack until you hear a "click."
7. Push breaker toward the rear of scooter. See figure 3.

NOTE: Do not place or store any items in the area of the breaker to prevent accidental contact with the breaker.

NOTE: Contact your local waste disposal agency or authorized Dealer for information on proper battery disposal.

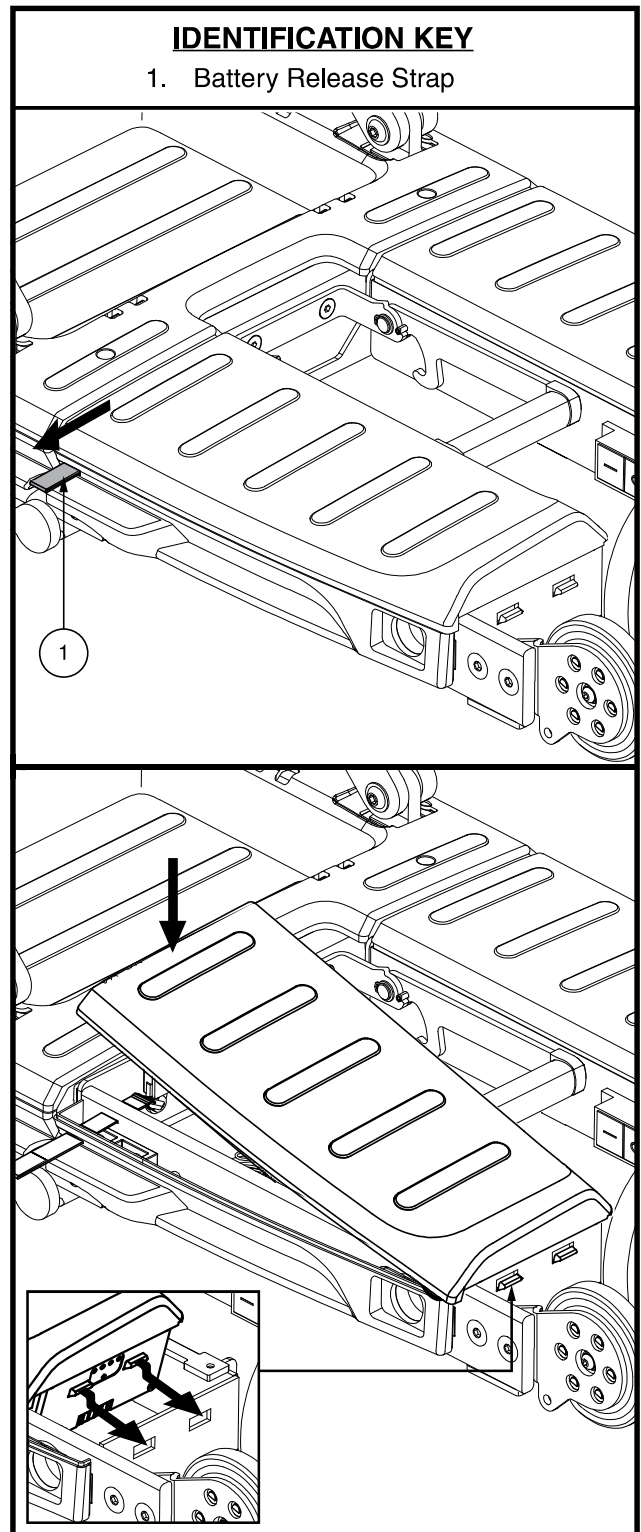


Figure 10. Battery Removal/Installation

IV. OPERATION

PRE-RIDE SAFETY CHECK

Get to know the feel of your scooter and its capabilities. We recommend that you perform a safety check before each use to make sure your scooter operates smoothly and safely.

Perform the following inspections prior to using your scooter:

- Check the condition of the tires. Make sure they are not damaged or excessively worn.
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all lead connections. Make sure they are secured properly.
- Check the brakes to ensure they operate properly.
- Check the battery condition meter to ensure the battery is fully charged.

PRE-RIDE ADJUSTMENTS AND CHECKS

- Is the seat secured into place?
- Is your proposed path clear of people, pets, and obstacles?
- Have you planned your route to avoid adverse terrain and as many inclines as possible?

NOTE: Use caution when operating your scooter on delicate surfaces as scuffing and/or marking may occur.

TURNING ASSIST SENSOR

Your scooter is equipped with a turning assist sensor that helps control the speed of your scooter when negotiating turns. The turning assist sensor switch is engaged at the factory and can be disengaged using a toggle switch. See figure 11.

NOTE: The turning assist sensor toggle switch is easily accessible when the scooter is folded and separated.

To disengage/re-engage the turning assist sensor:

1. Locate the turning assist sensor toggle switch. See figure 11.
2. Press the turning assist sensor toggle switch toward the plastic on the scooter to disengage.
3. Press the turning assist sensor toggle switch toward the scooter base to re-engage.

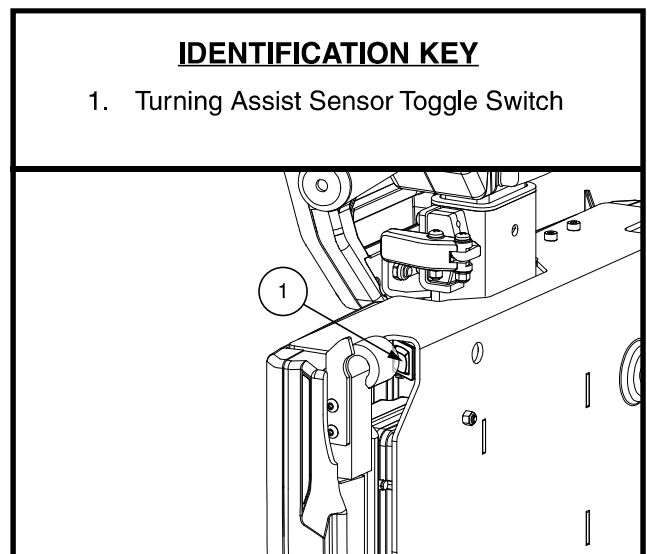


Figure 11. Turning Assist Sensor

BEFORE GETTING ONTO YOUR SCOOTER

- Have you fully charged the battery? See III. “Batteries and Charging.”
- Ensure the tiller release lever is in the latched position. See V. “Disassembly/Assembly and Folding/Unfolding.”
- Ensure the air temperature is between 14°F/-10°C to 122°F/50°C (optimal range is 59°F/15°C to 77°F/25°C).

IV. OPERATION

GETTING ONTO YOUR SCOOTER

1. Make certain that the key is removed from the key switch.
2. Stand at the side of your scooter.



WARNING! Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

3. Make certain that the seat is secured into position.
4. Position yourself comfortably and securely in the seat.
5. Make certain your feet are safely on the floorboard.

OPERATING YOUR SCOOTER



WARNING! The following can adversely affect steering and stability while operating your scooter:

- Holding onto or attaching a leash to walk your pet.
- Carrying passengers (including pets).
- Hanging any article from the tiller.
- Towing or being pushed by another motorized vehicle.

WARNING! Keep both hands on the tiller and your feet on the floor boards at all times while operating your scooter. This driving position gives you the most control over your vehicle.

- Press your thumb against the appropriate side of the throttle control lever.
- The electromechanical disc park brake automatically disengages and the scooter accelerates.
- Pull on the left handgrip to steer your scooter to the left.
- Pull on the right handgrip to steer your scooter to the right.
- Move the tiller to the center position to drive straight ahead.
- To stop, slowly release the throttle control lever. The electronic brakes will automatically engage when your scooter comes to a stop.

GETTING OFF OF YOUR SCOOTER

1. Bring your scooter to a complete stop.
2. Remove key from key switch.



WARNING! Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

3. Carefully and safely get out of the seat and stand to the side of your scooter.

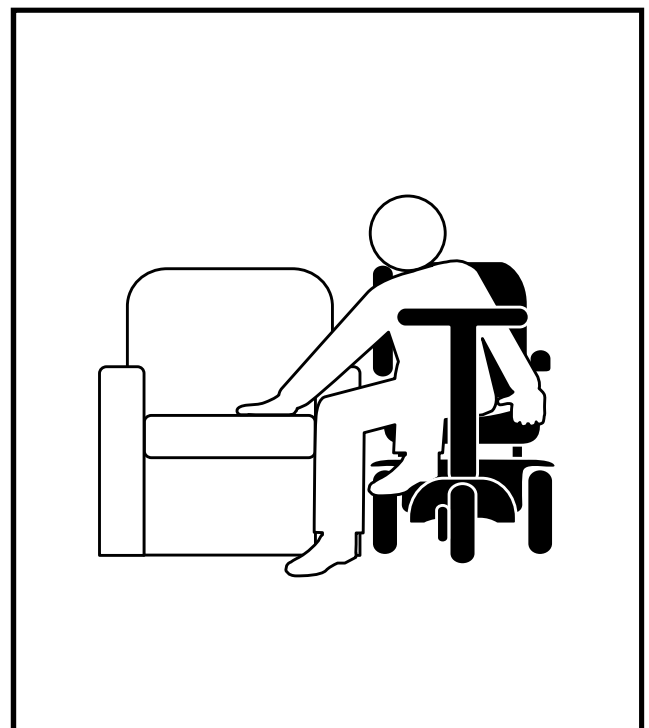


Figure 12. Getting off your scooter

V. DISASSEMBLY/ASSEMBLY AND FOLDING/UNFOLDING

TILLER ADJUSTMENT

The tiller can be raised and lowered for folding, storage and transport. See figure 13.

1. Pull the tiller lever to disengage the pin locking the tiller in place.
2. Hold tiller lever while adjusting height from folded height to driving height.
3. Release tiller lever once locked into driving height.

For your convenience, the i-Go can be disassembled for storage and transport.



WARNING! Do not lift weight beyond your physical capability. Ask for assistance when needed while disassembling or assembling your scooter.

NOTE: Prior to folding remove key, push circuit breaker toward front of scooter, and check for any items left on the unit or in the storage bin.

FOLDING/UNFOLDING

To fold your scooter (see figure 14):

1. Pull the locking pin to fold the seat back down onto the seat as shown in step 1.
2. Pull upward on the folded seat and squeeze the seat release to lower the seat to step 2.
3. While holding the main pivot handle, squeeze the tiller release handle and lift up on the main pivot handle while guiding the tiller and front section of the scooter toward the folded/upright position shown in step 3.
4. Engage the front-to-rear latch to secure the front and rear sections of the scooter as shown in step 4.
5. Lower the tiller by pulling the tiller adjustment lever as shown in step 5.

To unfold your scooter (see figure 14):

1. Raise the tiller using the tiller adjustment lever to the driving position as shown in step 5.
2. Disengage the front-to-rear latch to unsecure the front and rear sections of the scooter as shown in step 4.
3. While holding the main pivot handle, squeeze the tiller release handle and guide it forward away from the rear section of the scooter until it is in the driving position as shown in step 2.
4. Squeeze the seat release and then lift up on the seat until it is fully raised and in driving position as shown in step 2.
5. Pull the locking pin and unfold the seat back to an upright position as shown in step 1.

After unfolding your scooter:

1. Ensure that your scooter is in drive mode.
2. Install the battery if necessary. See figure 10.
3. Push the circuit breaker toward the rear of the scooter.
4. Insert the key into the key switch and turn clockwise to start.

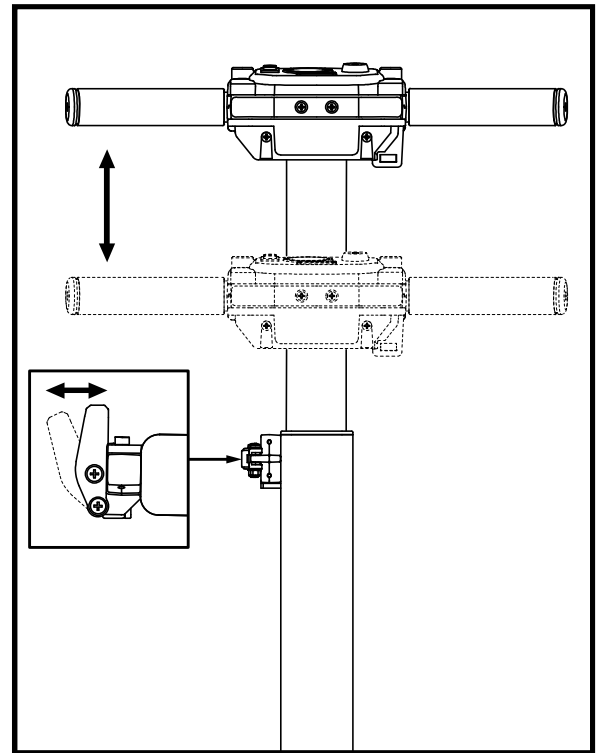


Figure 13. Tiller Adjustment

V. DISASSEMBLY/ASSEMBLY AND FOLDING/UNFOLDING

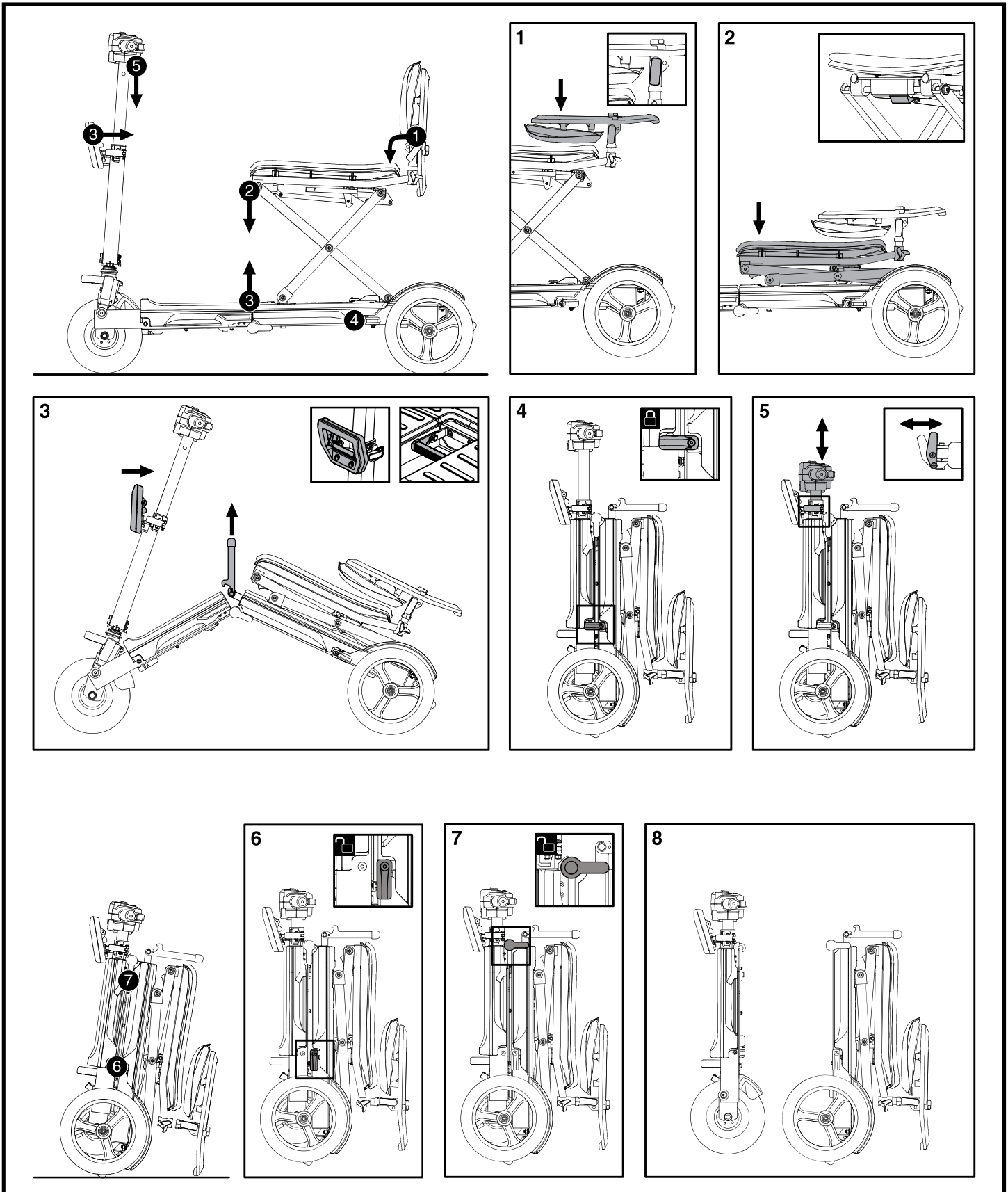


Figure 14. Folding for Transport

V. DISASSEMBLY/ASSEMBLY AND FOLDING/UNFOLDING

DISASSEMBLY

To disassemble your scooter (see figure 15):

1. Fold your scooter as shown in step 6 in **figure 14**. Refer to V. “Disassembly/Assembly and Folding/Unfolding” for more information.
2. Disengage the front-to-rear latch to free the front and rear sections as shown in step 6.
3. Turn both pivot pins 90° so they are horizontal to ground as shown in step 7.
4. Lift the front section of the scooter up and away from the rear as shown in step 8.

Removing the seat back from disassembled scooter (see figure 16):

1. Loosen both threaded knobs located on the seatback weldment.
2. Remove the seatback by lifting up on it.

ASSEMBLY

To assemble your scooter:

1. Line up the indicators on the front and rear sections and place the front section’s hooks onto the rear section’s pins as shown in step 8.
2. Turn both of the main pivot pins 90° toward the ground as shown in step 7.
3. Engage the front-to-rear latch to secure the front and rear sections together as shown in step 6.
4. Unfold your scooter as shown in **figure 14**. Refer to V. “Disassembly/Assembly and Folding/Unfolding” for more information.

TRANSPORT

To transport your folded scooter (see figure 17):

1. Fold your scooter as shown in step 6 in **figure 14**. Refer to V. “Disassembly/Assembly and Folding/Unfolding” for more information.

NOTE: Ensure the front-to-rear latch is engaged, securing the front and rear sections of the scooter.

2. Raise the tiller using the tiller lever.
3. While holding onto the handlebar, pull the tiller forward off of the kickstand and rubber bumpers.
4. Freely roll the unit on the rear tires

IDENTIFICATION KEY

1. Front Section
2. Rear Section
3. Battery

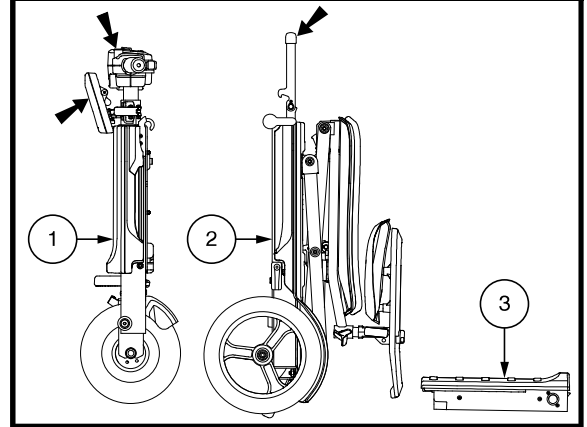


Figure 15. Disassembly

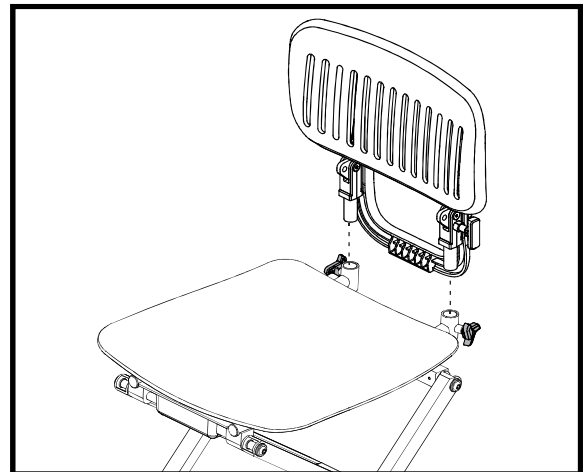


Figure 16. Seat Back Removal

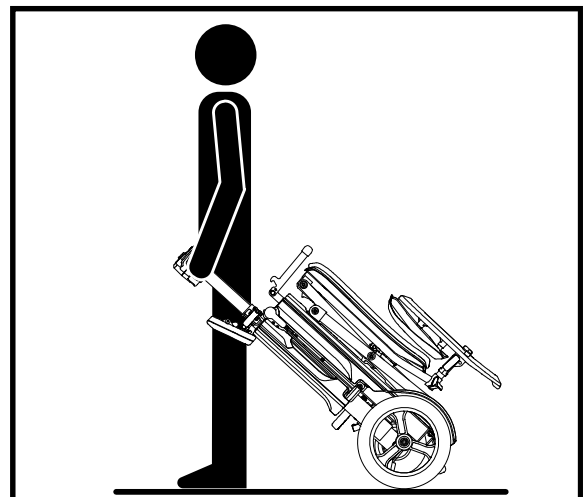


Figure 17. Transport

VI. BASIC TROUBLESHOOTING

What if all the systems on my scooter seem to be “dead”?

- Make certain that the circuit breaker is turned “ON” (toward the rear of the scooter).
- Check that the battery is fully charged.
- Make sure that the battery pack and its wires are connected tightly and correctly.
- Make certain that the battery pack is seated properly.

What if the scooter’s battery won’t charge?

- Ensure both ends of the charger power cord are connected properly.

What if the main circuit breaker repeatedly trips?

- If the main circuit breaker trips repeatedly, see your authorized Dealer for service.
- Charge the scooter’s battery pack more frequently. See III. “Batteries and Charging.”
- See III. “Batteries and Charging” or “Product Specifications Sheet” for information about your scooter’s battery type.

To check a fuse:

1. Remove the fuse holder by pressing in and turning one quarter turn counterclockwise.
2. Examine the fuse in the fuse holder. **See figure 18.** If the fuse is blown, it needs to be replaced.
3. Insert a new fuse of the proper rating into the fuse holder.
4. Reinstall the fuse holder by pressing in and turning one quarter turn clockwise.



WARNING! The replacement fuse must exactly match the rating of the old fuse. Failure to use properly rated and approved fuses may cause damage to the electrical system.

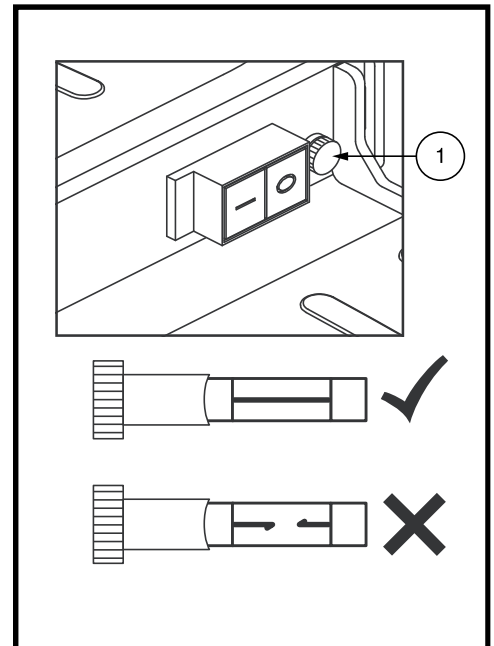


Figure 18. Fuse Replacement

VII. CARE AND MAINTENANCE

Your scooter requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you may schedule inspection and maintenance at your authorized Dealer. The following areas require periodic inspection and/or care and maintenance.

TIRES

Regularly inspect your scooter's tires for signs of damage or wear.

WHEEL REPLACEMENT

Your scooter is equipped with solid tire inserts. If you have a damaged or worn tire, the entire wheel must be replaced. Contact your authorized Dealer for information regarding replacement wheels for your scooter.



WARNING! Wheels on your scooter should only be serviced/replaced by a qualified technician.

WARNING! Be sure that the scooter is "OFF" and the battery is not connected before performing this procedure.

EXTERIOR SURFACES

Bumpers, tires, and trim can benefit from an occasional application of a rubber or vinyl conditioner.



WARNING! Do not use a rubber or vinyl conditioner on the scooter's vinyl seat or tire tread. They will become dangerously slippery.

CLEANING AND DISINFECTION

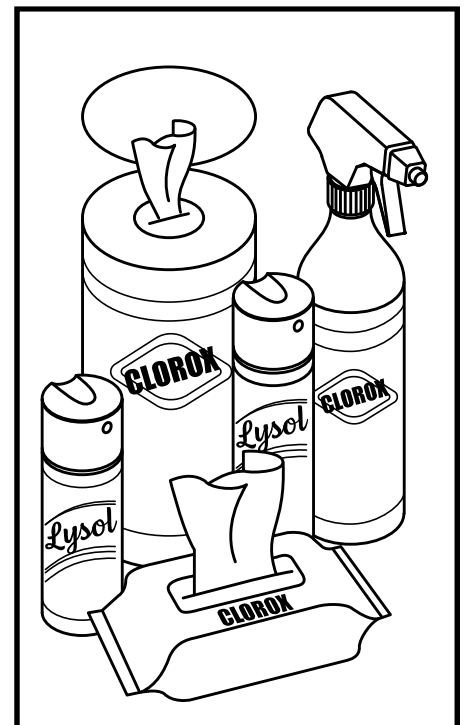
Precautions must be taken when cleaning equipment/products to lower the risk of spreading infection. This is to limit the spread of illness and other potentially infection material (OPIM) (blood components).

- Use a damp cloth and mild, non-abrasive cleanser to clean the plastic and metal parts of your scooter. Avoid using products that may scratch the surface of your scooter.
- If necessary, clean your product with an approved disinfectant. Make sure the disinfectant is safe for use on your product before application.

HOW TO CLEAN/DISINFECT EQUIPMENT:

HARD/SOFT SURFACES (Plastic shrouds, metal framing, seat fabric, tires, armrests and footplate mats, as applicable)

- For hard/soft surfaces, remove visible contamination if present.
 - For plastic and metal use Lysol®/Clorox® disinfecting spray/wipes and other qualified SARS-CoV-2 disinfecting products.
 - For other vinyl surfaces, clean with vinyl safe disinfecting wipes or solutions.
 - Suggested Disinfectants
 - Birex® SE Disinfectant, Bleach-Rite® Disinfecting Spray, Citrace® Germicide
 - Dispatch® Spray Hospital Cleaner Disinfectant with Bleach
 - Diluted Bleach Solution (10% dilution or less); Note: Bleach with pH factor between 7 and 9 is suitable; a product with a pH of 10.5 or higher may damage the vinyl surface integrity over an extended period of time.
 - Disinfecting Wipes
 - Clorox, Green Works, PDI Sani-Cloth HB Wipes, Lysol, Oxivir, Virox, and CaviWipes.
 - For Tire cleaning, clean with off the shelf tire/wheel cleaners



VII. CARE AND MAINTENANCE

ELECTRONICS (Joystick controller, enhanced displays, touch screens, remote controls, keyboards, cell phones and tablets, as applicable)

- For electronics, remove visible contamination if present.
 - Turn off product and disconnect batteries.
 - Never spray any liquids directly into the product(s).
 - Moisten a microfiber cloth with a mixture of 70% isopropyl alcohol/30% water solution. The cloth should be damp, but not dripping or excessively wet. Dry surfaces thoroughly to avoid pooling of liquids and prior to boxing.

WARNING! Follow all safety instructions for the proper use of the disinfectant and/or cleaning agent before applying it to your product. Failure to comply may result in skin irritation or premature deterioration of upholstery and/or scooter finishes.



WARNING! Never use any cleaning or disinfecting agent, solvent, lubricant, or any other product on the brake pads, brake discs, transaxle, motor/gearbox of your mobility product. Doing so may damage the components and/or cause them not to function properly. Property injury and/or personal injury may result.

WARNING! Never hose off your scooter or place it in direct contact with water. Your scooter has a plastic body shroud that allows it to be easily wiped clean with a damp cloth.

WARNING! Never use any chemicals to clean a vinyl seat, as they may cause the seat to become slippery or dry out and crack. Use soapy water and dry the seat thoroughly.

BATTERY PACK CONNECTIONS

Make certain that the battery pack terminal connectors are tight and not corroded.

WIRING LEADS

- Regularly check all wiring connections.
- Regularly check all wiring insulation, including the charger power cord, for wear or damage.
- Have your authorized Dealer repair or replace any damaged connector, connection, or insulation that you find before using your scooter again.



PROHIBITED! Even though the scooter has passed the necessary testing requirements for ingress of liquids, you should keep electrical connections away from sources of dampness, including direct exposure to water or bodily fluids and incontinence. Check electrical components frequently for signs of corrosion and replace as necessary.



WARNING! Do not pull on electrical cords directly to detach them from the scooter. Always grasp the connector itself when disconnecting the cords to prevent wire damage.

DAILY CHECKS

- With the power turned off, check the throttle. Make sure it is not bent or damaged and that it returns to the neutral position when you release it. Do not try to repair it. See your authorized Dealer if there is a problem.
- Visually inspect all of the cables in the tiller. Make sure none are frayed, cut or have any wires exposed. See your authorized Dealer if there is a problem.
- Check for flat spots on tires. Flat spots could adversely affect stability.
- Check the brakes. This test should be carried out on a level surface with at least 3 feet (1 meter) of clearance around your scooter
- Check all cables, wires, latches and levers daily.
- Check the brake handles and wires daily. Contact your authorized Dealer if there is a problem.

VII. CARE AND MAINTENANCE

To check the brakes:

1. Turn key clockwise to power up (turn on) and push circuit breaker button towards rear of scooter.
2. Make sure all brake line connections are secure.
3. Slowly pull the throttle forward until you hear the electric brakes click. Immediately release the throttle. You must be able to hear the electrical brake operating within a few seconds of throttle movement. Repeat this test by pulling the throttle in the opposite direction.

WEEKLY CHECKS

- Inspect the tiller console, battery pack, and front tire for any corrosion. Contact your authorized Dealer if necessary.

MONTHLY CHECKS

- Check for tire wear. See your authorized Dealer for repair.
- Keep your scooter clean and free of foreign material such as mud, dirt, hair, food, drink, etc.

YEARLY CHECKS

Take your scooter to your authorized Dealer for yearly maintenance, especially if you use your scooter on a daily basis. This helps ensure that your scooter is functioning properly and helps prevent future complications.

PLASTIC SHROUDS

Wash plastic surfaces with a soft cloth soaked in mild detergent and warm water. Rinse thoroughly and dry with a soft cloth. Do not use solvents, abrasive kitchen cleaners, wax, detail spray, ArmorAll®, or any product made for glossy paint.

AXLE BEARINGS AND DRIVETRAIN ASSEMBLY

These items are all prelubricated, sealed, and require no subsequent lubrication.

CONSOLE, CHARGER AND REAR ELECTRONICS

- Keep these areas free of moisture.
- Allow these areas to dry thoroughly if they have been exposed to moisture before operating your scooter again.

NYLON LOCK NUT REPLACEMENT

Any nylon insert lock nut removed during the periodic maintenance, assembly, or disassembly of the scooter must be replaced with a new nut. Nylon insert lock nuts should not be reused as it may cause damage to the nylon insert, resulting in a less secure fit. Replacement nylon insert lock nuts are available at local hardware stores or through your authorized Dealer.

VII. CARE AND MAINTENANCE

STORING YOUR SCOOTER

If you plan on not using your scooter for an extended period of time, it is best to:

- Fully charge its battery prior to storage.
- Remove the battery pack from the scooter.
- Store your scooter in a warm, dry environment.
- Avoid storing your scooter where it will be exposed to temperature extremes.
- Recommended storage temperature: 14°F/-10°C to 77°F/25°C (optimal range is 59°F/15°C to 77°F/25°C).

Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures, or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life. It is recommended that you charge the scooter battery periodically throughout periods of prolonged storage to ensure proper performance.



WARNING! Always protect battery from freezing temperatures and never charge a frozen battery. Charging a frozen battery can result in damage to the battery.

For prolonged storage, you may wish to place several boards under the frame of your scooter to raise it off of the ground. This takes the weight off the tires and reduces the possibility of flat spots developing on the areas of the tires contacting the ground.

DISPOSAL OF YOUR SCOOTER

Your scooter must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorized Dealer for information on proper disposal of packaging, metal frame components, plastic components, electronics, battery, neoprene, silicone, and polyurethane materials.



WARNING! Plastic bags are a suffocation hazard. Dispose of plastic bags properly and do not allow children to play with them.