

PRODUCT MANUAL





READ THIS MANUAL COMPLETELY BEFORE RIDING YOUR COMFYWHEELS SCOOTER.

Welcome to Journey Health & Lifestyle!

Thank you for purchasing a ComfyWheels Scooter by Journey. Our hope is that your electric 3-wheel scooter will get you where you're going while you look good, feel good and have some fun!

Please take the time to familiarize yourself with this product manual. Proper use of your 3-wheel scooter will maximize your performance and enjoyment.

SAFETY WARNING: THE COMFYWHEELS SCOOTER IS NOT A TOY AND SHOULD NOT BE OPERATED BY ANYONE UNDER 16 YEARS OLD.

Safety Instruction (Please take note of the following before each ride)

- Only one person at a time should ride
- Before riding be sure to check that all pivot points, locking buttons, quick releases, and latches are secured properly
- Do not place the battery near heat or fire
- Do not expose the charger to water or any moisture
- Check if battery is properly charged and installed
- Charge battery after each use
- Always ride on dry paved surface. Gravel, wet and uneven surfaces are a hazard. Avoid sand and loose impediments
- Do not exceed the speed you are comfortable with

II. INSTRUCTIONS FOR USE



PARTS LIST

- Charger
- Manual

SeatTool Kit

- Fuse
- Battery

ASSEMBLY

<u>Step 1</u>

Unpack the ComfyWheels scooter and inspect all the parts to insure all are included. Please contact Journey Health & Lifestytle immediately if any parts are missing or damaged when shipped.



<u>Step 2</u>

Remove the bolts and nuts from the connecting tube clamp. Place the connecting tube into the top opening. Align the bolt holes.

<u>Step 3</u>

Slide the two bolts through the holes connecting tube and neck. Twist the bolts to secure.

Step 4

Tighten bolts, nuts, and the six screws in the two corners using the wrench included in the free tool kit.





MOUNTING HANDLE

Step 5

Extend the handle bar tube to full upright position and insert it into the connection hole on the front forks.

Step 6

Ensure the handle bars are facing forward, with the brake on the left and the throttle on the right. Then tighten the handle bar hex bolt securely. Fold handlebar down to the left-hand side and tighten hex bolt.



<u>Step 7</u>

The height of the handle bars can be adjusted by opening the quick clip release. Raise the handle bars by pulling or pushing on the crossbar, then firmly close the quick release clip.





FOOT GRIP INSTALLATION

Step 8

Install the foot grips by placing one on each side of the scooter's rear section as shown below.



SEAT INSTALLATION

Step 9

Install the seat cushion and tread and fasten the buttons.

<u>Step 10</u>

Then the seat lift pipe is installed with the seat tube.





SEAT INSTALLATION

<u>Step 11</u>

Install the basket, open the velcro, fix the iron shelf with velcro, and thread it on the front handle.



<u>Step 12</u>

Connect the 3 waterproof power supply lines. Please ensure the pins are straight before connecting. (Pay attention to the position of the connector)









Charging matters

Please charge the battery completely before the first ride.

To charge the battery, insert the charger into the socket on the back of the battery box (as shown), then plug the charger into the wall. When the battery is charging, the charger indicator light shows red, when the battery is full, the charger indicator light shows green.



Ensure that the charger is properly connected to the scooter.



WARNING:

TO ENSURE THAT THE BATTERY LIFE IS MAXIMIZED, PLEASE CHARGE IT AT A MINIMUM EVERY 2 MONTHS. WHEN THE BATTERY IS FULLY CHARGED, UNPLUG THE CHARGER.

Vehicle maintenance

Your ComfyWheels scooter requires maintenance to give you years of service. Always follow these simple procedures before your ride.

- 1. Make sure the battery is fully charged. It takes 6-8 hours to fully charge the battery.
- 2. The battery needs to be charged fully every 45-60 days if you are not charging consistently. If you allow the battery to die often within charge, it can hinder the battery performance.
- 3. Inspect all connections each time you ride to insure nothing is loose and wires are not frayed or damaged.
- 4. Please make sure tires are inflated to their proper pressure as indicated on the tires.
- 5. Test brakes before you accelerate to make sure they are properly used.
- 6. Don't leave your scooter in the rain. It is not waterproof. Water damage will void the ComfyWheels warranty.

Product Specifications	
Maximum Forward Speed	19-25 mph
Maximum Climbing Grade	10 degrees
Load Capacity	350 lbs
Charging Time	6-8 hours
Brake	Front, Drum brake
Charging Voltage	AC 110-220/240, 50-60HZ
Motorpower	36V250-500W/48V 500-800W brushless motor

*NOTE: Speed and distance may vary depending upon the terrain and weight load.

Warranty

Journey Health & Lifestyle warrants the ComfyWheels scooter frame, motor, controller, tires, throttle and brakes to be free from defects in materials, workmanship and assembly for twelve (12) months from the original purchase date. Journey Health & Lifestyle warrants the ComfyWheels scooter battery to be free from defects for six (6) months from the original purchase date.





ComfyWheels by journey

If you have any questions, call us at our toll free number:



or visit www.shopjourney.com