

# Journey Toilet Lift

## PRODUCT MANUAL



# Journey Toilet Lift

## TABLE OF CONTENTS

In The Box .....	3
Quick Set-Up .....	4-7
Warranty .....	8

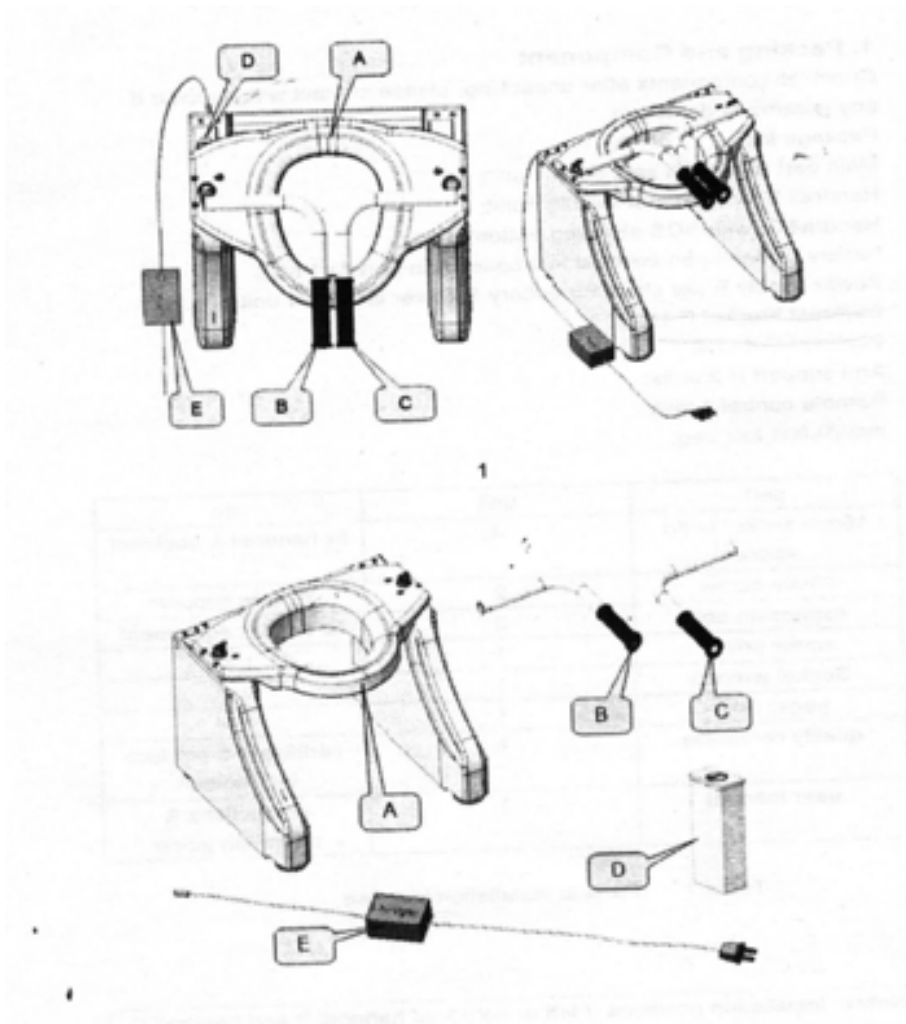
---



If you have any questions, call us at our toll-free number:

**1-800-958-8324**

1	Journey Toilet Lift Base (Item A in the illustration) (your battery, item D, is already installed in the base)
1	Right Handle (item B - it has the switch)
1	Left Handle (item C - no switch)
1	Power Supply / Battery Charger (item E)
4	Allen head screws with washers (for handles)
2	Expansion bolt and toilet bracket assemblies (used to attached the base to your toilet)
1	Screw driver
1	Allen wrench
4	Wheels (with anti-skid brakes)
1	Assembly manual (you are reading it)



## STEP 1 Install The Handles

1. The left handle has no switch, and fits simply on the post.
2. Secure the handle with two allen head screws.
3. The right handle has an electrical connector. Line up the plugs of the electrical connector (the connector is shaped with a notch in it, so that it can only line up one way. Line up the connector so that the notches in each side align.) Once the connectors are connected, twist the threaded collar so that they remain secure. Push the buttons and the lift may move.
4. The right handle should fit over the post now.
5. Secure the handle with the two allen head screws.

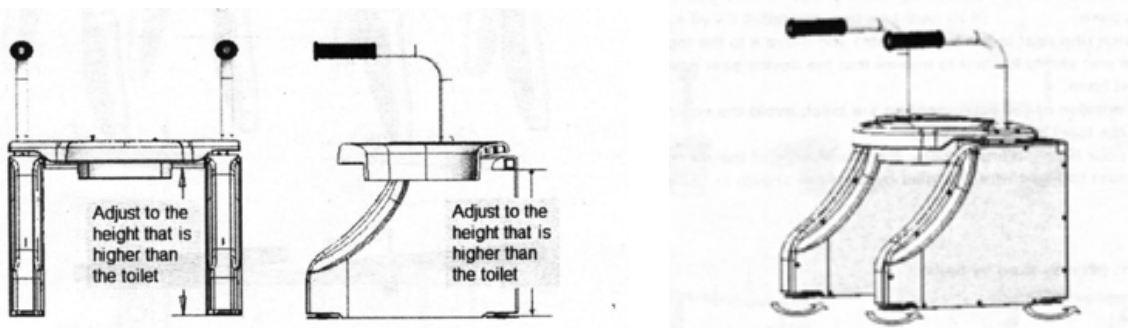


Note: Do not pull handrail B with control switch line during installation to avoid line damage.

## STEP 2 Adjust the Height of the Lift

Your lift will need to be just a bit higher than the rim of your toilet. You adjust the lift by turning the feet.

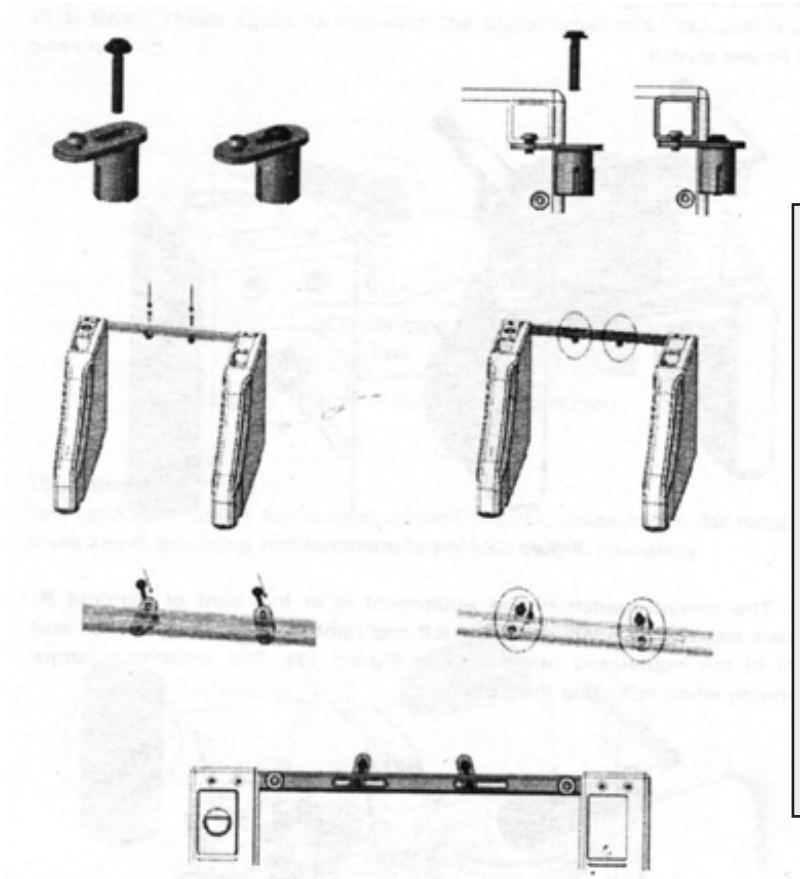
1. Measure the height of the rim of your toilet.
2. Adjust the feet of your lift so that the “rear support” area of the lift is  $\frac{1}{8}$ ” -  $\frac{1}{4}$ ” higher than the rim of your toilet. If you have a very low toilet you can remove the feet completely.



## STEP 3 Install the Toilet Bolts to the Lift

This part can be a bit tricky. You are installing the bolts that will position your lift in the right spot on your toilet.

1. Raise your lift. You should have enough battery juice to raise it, if not, complete step 5 and retry).
2. Remove the plastic cover over the “rear support”. The rear support is the cross-bar that connects the two sides of the lift. The “rear support cover” can be slid upward to remove it. We recommend sliding one end first, then the other.
3. Install the two toilet brackets to the bottom of the rear support. This can be a little tricky. The bolt for the bracket needs to be installed down into the slot so that the bracket attaches to the bottom of the rear support. It is difficult to install. We suggest using the allen wrench to help guide the bolt down into the slot. We apologize it isn’t easier.
4. Do not tighten the bracket yet. Leave it loose so that you can install the bolts into the holes on your toilet later.



Shown to the left, clockwise from top-left:

- The toilet brackets and expansion bolts.
- A cut-away of the rear support with the bracket bolt installed.
- The location for the brackets on the rear cross member
- An example of how the brackets install.
- Another view showing that the bracket bolts go into the slot.
- An illustration of the expansion bolts and how they go through the bracket.
- Arrows showing the installation of the expansion bolts from above. (This is done when you install the lift on the toilet).

## STEP 4 Remove Your Old Toilet Seat

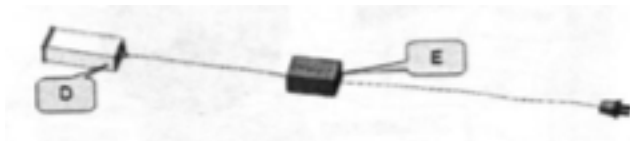
To install your Journey Toilet Lift, you will need to remove your old toilet seat.

Not all seats are the same, but you may require a large flathead screwdriver and a pair of pliers.

Typically, you will remove two nuts from beneath the toilet. There is usually one on each side. Once removed, the seat usually lifts right off.

## STEP 5 Charge Your Battery

- Your battery (D) should arrive with some charge. You will still want to charge it before putting it into service.
- Directly plug the power adapter into the power supply and the equipment can be used (when the power is connected, the indicator light on the adapter will be on.)



- You can charge your battery two ways:
  1. Remove the battery from your lift (raise the lift halfway and pull up on the silver handle).
  2. Plug your battery into the charger/power supply (E).
  3. If your battery is flat and cannot raise the lift enough to get the battery out, plug the charger/power supply into the rear of the lift and then raise the seat.
- Your battery will need to be plugged in for 8 hours to gain a full charge. You can leave it plugged into the charger/power supply as long as you want after that.

**STEP 6** Install Your Lift On Your Toilet

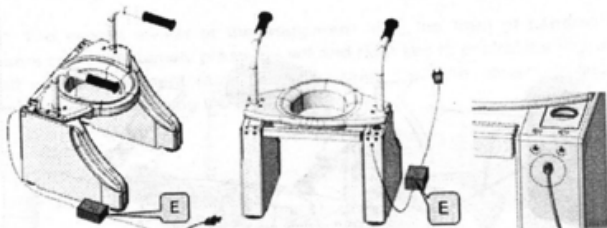
1. Place your lift over your toilet.
2. Check the adjustment of your lift's feet. Your lift should be secure, level, and should not be resting on your toilet. It should be supported on its own.
3. Position the toilet brackets so that the expansion bolts will fit through the holes on your toilet. These holes are the same holes that your toilet seat mounted to.
4. Put the bolt portion of the expansion bolt through the bracket and the the hole of your toilet, then position the rubber part of the expansion bolt under the toilet. Tighten the expansion bolts until they pull the rubber piece snug.
5. Tighten the bracket bolt that secures the bracket to the "rear support".
6. Test the lift. It should operate smoothly and securely.
7. It should be attached to your toilet so that it will not shift position.
8. When lowered, the lower lip of the lift should be below the rim of your toilet to prevent spills.

**STEP 7** To Plug-In or Not Plug-In

Your Journey Toilet Lift will work plugged-in or solely upon the battery. Using just the battery, it will provide over 100 lifts on a single charge.

The indicator on the front of the lift provides the status of your battery. Recharge it when it becomes low. (see step 5).

If you have a GFI-protected outlet near your lift you can plug the lift in full time. Leave the battery in the lift and plug the charger/power supply (E) into the back of the lift. This will provide unlimited lifts as well as battery back-up if there is a blackout.



**Warning:** Your Journey Toilet Lift requires a GFCI-protected outlet. Be sure to only plug it into an outlet that is GFCI protected. Mixing water and electricity is dangerous, plug your lift in safely.

**Any questions? Call 1-800-958-8324**

## **Journey Toilet Lift 12-Month Limited Warranty**

Journey Health and Lifestyle warrants the frame and mechanical components to be free from defects in materials and workmanship for a period of twelve (12) months from the original purchase date. If within such warranty period the components or parts referenced in this paragraph shall be proven to Journey Health and Lifestyle's satisfaction to be defective, the product shall, at Journey Health and Lifestyle's option, be repaired or replaced with new or refurbished product components. In some cases, an installation kit with instructions may be provided to the owner to facilitate installation of a replacement product component. This warranty does not include any labor charges incurred in product component installation. The warranty period of the repaired or replaced product shall terminate with the termination of the warranty period for the original product. Journey Health and Lifestyle's sole obligation and your exclusive remedy under this warranty shall be limited to such repaired or replaced product.

Contact Journey Health and Lifestyle before sending any product for warranty repair or replacement. Do not send any product without our prior written consent.

### **Limitations and Exclusions:**

This warranty does not cover damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, occupancy by more than one user and cargo weight above that specified in this Product Manual; improper storage; improper operation or failure to follow instructions according to this Product Manual; damage in shipment of the product (claims must be presented to the carrier); repair, attempted repair or modifications made by anyone other than Journey Health and Lifestyle; any unit on which the serial number has been defaced, modified or removed; normal wear items; any periodic maintenance; deterioration due to perspiration, corrosive atmosphere, or ground covering such as pine needles or crushed limestone dust, or other external causes such as punctures, extremes in temperature or humidity; damages related to lighting, flood or circumstances beyond Journey Health and Lifestyle's control; or products subjected to commercial or institution use.

This warranty applies in North America only and is extended only to the original purchaser of the Journey Toilet Lift product when purchased directly from Journey Health and Lifestyle (USA) or an authorized reseller. The warranty is nontransferable beyond the initial purchaser. This warranty gives you specific legal rights and you may also have other legal rights which vary from place to place.

The foregoing warranty is exclusive and in lieu of all other express warranties, implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, and shall not extend beyond the duration of the express warranty provided herein. Journey Health and Lifestyle shall not be liable for any consequential or incidental damages whatsoever and disclaims any liability beyond the initial purchase price of the Journey Toilet Lift product.

Copyright © 2021 Journey Health and Lifestyle

---

**If you have any questions, call us at our toll-free number:**

**1-800-958-8324**





**Journey**  
HEALTH & LIFESTYLE

# Journey Toilet Lift

**If you have any questions, call us at our toll free number:**

**1-800-958-8324**