

## **WARRANTY POLICY FOR CUSTOMER OF AFIKIM ELECTRIC VEHICLES**

The following document specifies the Warranty Policy that will be followed by Afikim Electric Vehicles.

Provided that the scooter is unpacked within 24 hours from date of Delivery, Afikim Electric Vehicles hereby warrants, guarantees and undertakes responsibility to replace free of charge defected part items material, according to the policy herby mentioned.

### **TWO-YEAR FULL WARRANTY – INCLUDED LABOR**

Afikim Electric Vehicles warrants that, for a period of two (2) years from the date of delivery, it will replace—at no cost to the customer—any of the specified components determined by an authorized Afikim representative to be defective in materials or workmanship. If an authorized representative is not available in the immediate vicinity, the product must be transported to the nearest authorized service location for diagnostic evaluation and necessary repairs.

- Main Frame
- Seat Post
- Tiller Frame
- Bearings, Bushings
- Harnesses
- Power units
- Controllers
- Chargers
- Electronic items – Front board, Display Board, Front light, Rear lights, Blinkers, USB charger etc.
- Of The Shelf items – Switches, key switch, brakes, fuses, Gas piston, Shock absorbers, Potentiometer, Speed Sensors, Fork etc.

### **WARRANTY EXCLUSIONS**

The warranty shall not apply to serial numbered products if the serial number has been removed or defaced. Products subjected to negligence, accident, improper operation, maintenance or storage. Products modified without Afikim Electric Vehicles express written consent including, but not limited to, modification using unauthorized parts or attachments. Products damaged by reason of repairs made to any component without the specific consent of Afikim Electric Vehicles. The warranty does not apply to the transport costs of a product to the nearest authorized representative. This warranty does not extend to those items which may require replacement due to normal wear and tear:

- ABS Plastic shrouds
- Motor brushes
- Brake Pads
- Tires and tubes
- Bulbs
- Circumstances beyond the control of Manufacturer.
- Batteries \*Note: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period, or worn out through heavy use.

**SCOPE OF WARRANTY**

The term 'replace free of charge' refers to the following Scope that will be performed and borne in full by Afikim Electric Vehicles: Shipping, and other charges incurred for delivery of the part to the customer/authorized representative premises. Note: Afikim Electric Vehicles reserves the right to request the proof of purchase upon making a warranty claim.

**WARRANTY EXTENSION**

Afikim Electric Vehicles offers a 3<sup>rd</sup> year extension to the policy. Please contact dealer for further info.