



**Merits Health Products, Inc.**

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## **MERITS HEALTH PRODUCTS, INC. WARRANTY POLICY**

Merits Health Products, Inc. will repair or replace the following item(s) that have a manufactured defect. Credit will be given following inspection by an authorized representative of Merits Health Products, Inc. into the material or workmanship.

Part(s) purchased outside of warranty have 30 days to report manufactured defect.

### **5-Year Warranty from the original date of consumer purchase:**

- Frame

### **18-Month Warranty from the original date of consumer purchase:**

- Joystick
- Gearbox
- Electrical Harness
- Charger
- Transaxle
- Motor Brake Assembly

### **13-Month Warranty from the original date of consumer purchase:**

- Seat Post
- Power Seat Actuator
- Caster Beam
- Armrest Bracket (metal part only)
- Caster Forks
- Metal Seating Frame
- Anti Tipper Forks
- 31ah or above batteries

### **6-Month Warranty from the original date of consumer purchase:**

- Bearings
- Front Riggins
- Bushings
- Swivel Seat Mechanism
- Batteries less than 31 ah supplied by Merits Health Products, Inc.

### **Warranty Exclusions:** The following item(s) are **excluded** from warranty:

- Tires and tubes
- Plastic and rubber part(s)
- Fuses and bulbs
- Motor brushes
- Upholstery including seating/arm pads/padding
- Painted surfaces including shrouds/fenders
- Battery cases
- Brake pads

### **Warranty becomes invalid on any parts damaged from:**

- Acts of nature, lost, or stolen
- Neglect, improper operation, and/or maintenance or repair
- Serial numbered products if the serial number has been removed or defaced
- Commercial use
- Units altered or serviced by an agency not authorized by Merits Health Products, Inc.

### **Warranty Service:**

Merits Health Products, Inc. retains the right to replace warranted part(s) with either refurbished or new part(s) at their discretion. Any costs related to labor, service calls, transportation, freight, or other charges associated with the installation of warranted part(s) are the responsibility of the consumer/dealer.

This warranty gives you specific rights and you may also have other rights which may vary from state to state.